



Here's how JobTraQ™ helped our clients achieve operational excellence!

Process Excellence: Best Practice.

Share best practices within your organization. JobTraQ's powerful project workflow features ensure tasks never fall between the cracks, manage the delegation of assignments with precision, customize task templates to meet the needs of your organization and create a tracking system that works for you instead of the other way around. Measure and improve results with a powerful reporting and extraction system. JobTraQ™ is a tool designed to bring out the best in busy teams and to facilitate the development of, and successful deployment and enforcement of, best practices in organizations of any type.

Project Management: Gain Control.

JobTraQ™ will store all of your project data in one easy-to-access location & give you remarkable control over your projects and workflow. JobTraQ™ will notify assigned personnel, track their time, remind them of overdue tasks, and will proactively keep clients in the loop as well.

Sales & Customer Management: Gain Access.

Quickly and easily access, manage and update sales information, contacts, and the sales process from anywhere, via the Web. With JobTraQ™ you can tailor a sales and fulfillment process to meet your specific needs and create unprecedented organization, control and visibility.

Information Technology / Help Desk: Achieve 100% Resolution.

Allow clients to enter their own trouble tickets, service or resource requests, let JobTraQ™ keep them up to date as their request is assigned, scheduled, and completed. Build searchable client histories, easily design workflows for change management or set permissions and control workflow to comply with SOX, HIPAA, or other IT regulatory requirements. The fully featured audit trail will provide an audit ready record for service metrics, or regulatory compliance.

Professional Services: Project Delivery.

Improve delivery metrics and client satisfaction with flexible and real-time permissions-based access into project status and information. Tracking time, task completion, project status, and other important project and customer information in one powerful system, JobTraQ™ quickly becomes an organizational knowledge base facilitating more accurate estimates, quicker staff ramp-ups, and a fully qualified and authoritative source for validation of professional fees.

Software Development: Maximize Quality.

With JobTraQ™ you can allow end users to easily report delivery defects with the greatest of ease, attaching screen shots of actual errors and every with JobTraQ™'s powerful but simple workflow rules every report can be tracked through to resolution and testing. You can quickly create intuitive forms that require end users reporting defects or requesting features to accurately enter key data needed for duplication of problems or precise tracking of business requirements.

Trades, Services, and Maintenance Teams: Discover Customer Satisfaction.

JobTraQ™ is a highly effective system for managing service based teams of all kinds. Regardless of whether you manage the maintenance of an apartment complex or hotel, a team of sub-contractors doing punch-out work, or a growing trade or services firm, JobTraQ™ has the goods you need to succeed. With an effective tool for efficient scheduling, tracking and service history management, you can't help but be more successful. JobTraQ™ helps smooth out the burst demand patterns that all service teams face and makes sure every task gets done according to priority and availability of resources.

Law Firms & Legal: Track hours and documents.

Track cases, hours, clients, documents, and log functions from multi-party litigation to Time & Billing more effectively. Allow Attorneys, Paralegal's, administrative aids and clients to collaborate, attach, review and approve documents, images, notes, etc.

Real Estate: Manage Portfolios and Contacts.

Manage portfolios by property, owner and tenant. Manage Maintenance requests and the service vendors you use to resolve them. Track maintenance costs by category; create reminders to pay expenses such as taxes, and much more.

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